

	QUALITY MANAGEMENT SYSTEM POLICY	Rev. 01
		15/01/2021

BODEGAS YZAGUIRRE, SL is engaged in the **MANUFACTURE AND SALE OF INTERMEDIATE PRODUCTS (VERMOUTH, SANGRIA AND LIQUEUR WINES)**. Our primary goal has always been to meet our customers' needs and expectations. Accordingly, BODEGAS YZAGUIRRE, SL's Quality Management Systems have been certified in accordance with the UNE-EN ISO 9001:2015 Standard, and the company undertakes to comply with the following principles:

- Continuous improvement at all levels of the organisation, always seeking to make continuous progress in our activity and thus be able to offer a better product of the highest quality.
- Engage the company's staff in providing feedback on the service and thus develop their talents to the full while achieving the highest possible profit for the organisation.
- Comply with the legislation applicable to our business, and with other requirements and commitments made to our customers.
- Promote training and learning among the company's staff, and involve the contractors that provide a service to the organisation in our quality system.

Meeting BODEGAS YZAGUIRRE, SL's customers' needs and providing an optimum and effective service are the forces that guide the definition of objectives and programmes.

Therefore, and in line with continuous improvement, BODEGAS YZAGUIRRE, SL is constantly assessing the needs and demands of its customers and working with them in all possible ways that allow it to meet their present and future needs.

El Morell, 15th of January 2021

Josep Salla